

Time	Agenda	
8:30	Registrations Diamond Ballroom (Level G)	
9:00	Welcome Speech  Dr Pascal Rey-Herme, Co-Founder and Group Medical Director, International SOS	
9:20	Keynote Speech: Knowledge - Resilience - Sustainability	
	Rami Madani, Head of School, The International School of Kuala Lumpur	
9:45	Coffee Break	
10:05	Panel 1: The Healthy Student Effect	
	Katyana Azman, Psychologist, Pantai Hospital Kuala Lumpur Patrick Read, Outdoor Educational Coordinator, St Joseph's Institution International Mike Flynn, Director of Operations and Security, International School Manila	
	Moderator: Dr Chan Yanjun, Medical Director, International SOS	
11:00	Panel 2: Building a Mobile Armour	
	Anne Marie Simpson, Director of Risk Management & Student Services, The International School of Kuala Lumpur Mark Hevland, Director of Risk Management, International School of Bangkok Oliver Sampson, Head of Outdoor Education, United World College of South East Asia Dr Low Kiang Wei, Medical Director, International SOS	
	Moderator: Noriko Takasaki, Security Director, Assistance, International SOS	
12:00	Lunch	
	Breakout Stream A Opal Ballroom (Level G)	Breakout Stream B Pearl Ballroom (Level G)
13:30	Workshop: Managing a Distressed Student on a Trip A breakdown of how to manage a crying student during a group trip	The Thin Red Line Broaching controversial concerns about student exposure to alcohol, drugs, smoking and sexual assault whilst on a school trip
	Dr Athenais Sivaloganathan, Health Advisor, Health and Wellbeing, International SOS Foo Pei Lynn, Psychologist, International SOS Regina Lim, Nurse Manager, International SOS Nick Dunn, Director of Community Operations and Activities, United World College South East Asia	Adrian Wee, Managing Partner, Lighthouse Law LLC Martin Foakes, Head of Outdoor Education, Tanglin Trust School Dr Akiko Nomura, Regional Medical Director Assistance, International SOS Bala Selvam, Regional Security Manager, International SOS
14:45	Coffee Break	
15:15	Guest of Honour Speech	
	YB Dato' Hj Mohammad Yusof Apdal, Deputy Minister of Higher Education, Malaysia	
15:45	Triage, Escalate, Manage	
	Dr Chan Yanjun, Medical Director, International SOS Boon Haw Ooi, Security Manager, International SOS	
16:15	Workshop: The A-Z of Crisis Management	
	Dr David Teo, Regional Medical Director, International SOS  Noriko Takasaki, Security Director, Assistance, International SOS  Ahmad Imrat Assistant Operations Manager International SOS	

17:15

**Closing Remarks** 

Ahmad Imrat, Assistant Operations Manager, International SOS